

KRONE PEN

Return and Exchange Form

Contact us at:
<http://www.kronepen.com>
info@kronepen.com

Please fill out this form as completely as possible. Please return items to:

Krone International Headquarters
1275 Busch Parkway
Buffalo Grove, IL 60089

Order #: _____

Purchased By:

Name:

Address:

City

State

Zip

Phone:

Email:

Send Refund or Exchange to: (if different)

Name:

Address:

City

State

Zip

Phone:

Email:

Returns

Reason	SKU	Color	Size	Quantity	Description	Price	Total

Reason Codes

A Quality unsatisfactory	D Did not like styling	G Damaged in shipping	I Item too small
B Defective Construction	E Did not like fabric	H Wrong item shipped	J Item too large
C Finish unacceptable	F Did not like color		K Ordered wrong size
			L Not as described
			M Not as pictured

Exchanges (please fill out if you wish to exchange your item)

SKU	Color	Size	Quantity	Description	Price	Total

Method of Payment:

If the total of your exchange or new order exceeds the total of your return, please provide a method of payment.

- ☐ Credit Card
☐ Check or Money Order Enclosed
☐ Gift Card or Gift Certificate

Credit Card Information:

☐ MasterCard ® ☐ Visa ☐ American Express

Card Number:

Exp. Date (mm/yy):

Signature